

HP TRIM

Software Version: 6.2 Service Pack 5

Software Problem and Enhancement Report

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Documentation Updates

The title page of this document contains the following identifying information:

- Software Version number, which indicates the software version.
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6.2 Service Pack 5 – Build 1297

37604 Documentation - Exchange Server Support

Documented. TRIMSpec.pdf has been updated to advise that TRIM supports Exchange Server 2003 and 2007.

37600 Documentation – TRIM Enterprise Studio must be run as administrator for the TRIMconfig.cfg file to be saved correctly

Documented. TRIMSpec.pdf has been updated to advise that TRIM Enterprise Studio must be run as administrator for Windows Vista and Windows 7 (demonstration purposes only) as well as Windows Server 2008.

37599 Documentation – The HP TRIM in Outlook add-in requires Microsoft .NET Framework 3.5 SP1

Documented. TRIMSpec.pdf has been updated to advise that HP TRIM in Outlook requires Microsoft .NET Framework 3.5 SP1 to run correctly.

37581 Documentation – TRIM Workgroup Server is no longer in a started state after install

Documented. TRIMInstall.pdf has been updated to advise that the TRIM Workgroup Server is no longer in a started state after install.

37567 When using the option to send a record from TRIM by e-mail the electronic attachment will be sent even if the option is not selected to include it

Fixed. When using the option to send a record from TRIM by e-mail the electronic attachment will only be sent if the option to include it is selected.

37544 Rendering Engine fails to render Office and other documents when Office is not installed

Fixed. Rendering Engine will now render Office and other documents when Office is not installed.

37525 TRIMCon2Con.pdf needs updating to advise the steps on how to upgrade TRIM for demonstration purposes

Fixed. TRIMCon2Con.pdf has been updated to advise the steps on how to upgrade TRIM for demonstrations.

37507 Workflow - StartCondition's default state needs to be set to Optional when there are results involved

Fixed. The StartCondition's default state is set to Optional when there are Activity results involved.

37502 Using the Software Development Kit baseObject Addin against Workflow Activities they will fail with an error message 'Internal Error. TRIM workflow activity state is no longer consistent'

Fixed. Workflow Activities are no longer compatible with the Software Development Kit baseObject addin. Attempts to use the baseObject addin for activities will result in an error message stating that this cannot be done.

37501 Workflow - In certain circumstances Workflow will not prompt for the next activities assignee

Fixed. In all correct circumstances Workflow will prompt for the next activities assignee.

37498 Quarantining tab performance issues in TRIM Enterprise Studio

Fixed. The Quarantining tabs performance has been increased.

37495 The drop down box on the "TRIM Context Client Configuration" dialog window overhangs the border

Fixed. The drop down box on the "TRIM Context Client Configuration" dialog window is level with the other drop down boxes.

37470 Checking in a document queue caused TRIM to stop operating

Fixed. Checking in a set of tagged files from a document queue now works correctly.

37468 The TRIM Workgroup Server is not releasing memory after combined Document Content and Metadata search

Fixed. The TRIM Workgroup Server no longer holds onto the memory and the search results are returned correctly.

37444 The Document Content Indexing path needs to be configured for every Workgroup Server in TRIM Enterprise Studio otherwise an error will display advising 'An error occurred executing a Content Index query. Content indexing is not supported on this machine'

Fixed. The Document Content Indexing path does not need to be configured for every Workgroup Server in TRIM Enterprise Studio and an error will no longer display.

37433 If a user is not an Administrator to the machine WebDrawer ISAPI is installed and configured on, then they will receive a "500 Internal Server Error" when a search is created in WebDrawer

Fixed. TRIMWebDrawer.pdf has been updated to advise users to navigate to the Working Folder in C:\Program Files\TRIM Context\ or your chosen installation folder, and using its Properties - Security tab, grant the group users the permission Write.

37420 TRIMAutodeploy is not setting the registry key HKEY_CURRENT_USER\Software\Microsoft\Office\Excel\Addins\Excel12AddIn - Manifest to a value of tsjExcel12AddIn.vsto|vstolocal

Fixed. The registry entry for Excel 2007 is now set correctly when TRIMAutodeploy runs.

37414 Document Content Indexing - When a simple search is conducted, TRIM will build a temporary table of URI's matching the content hits, then will look inside the table for the records

Fixed. A pure Content Search is behaving as it should. When the query is exclusively for a content search the temp table does not get written to or referenced.

37402 When using 'Edit' from within TRIM to change spreadsheet data, if there are multiple workbooks open when Excel is closed, the active workbook in Excel is not saved before getting checked back into TRIM

Fixed. You are now able to close Excel and you will be prompted to save any (and all) open workbooks that need to be saved. All workbooks are then checked back into TRIM, with the exception of .csv files, which are left in Offline Records.

37382 Documentation - Excel2003and2007addin.pdf – The prerequisites for Excel 2007 are out of date

Documented. The Excel2003and2007addin.pdf now is up to date with the correct prerequisites.

37374 The 'Back' button does not work on the 'Ready to Install the Application' window of the TRIM Web Service Setup

Fixed. On the 'Ready to Install the Application' window, selecting the Back button will take you to the 'TRIM Web Service Configuration' window of the TRIM Web Service Setup.

37371 Active Audit Events are not written to the database with some actions

Fixed. The Active Audit Events are now written to the database.

37363 TRIMSpec.pdf needs to be updated to advise every supported file format for Document Content Index

Documented. TRIMSPEC.pdf has been updated to advise every supported file format for Document Content Index.

37361 Describe more clearly the inability to index content of attachments to .msg files in TRIMSpec.pdf

Documented. The 'inability to index content of attachments to .msg files' bullet point has been clarified.

37357 Documentation - *ice* - To generate *ice* templates the application needs to run as administrator

Documented. All relevant areas of the TRIMContextICE.pdf and the TRIMContextICECustomizationGuide.pdf have been changed to advise when generating *ice* templates, run the selected program as administrator.

37347 Installation – TRIM ContextSAP-Jigsaw.msi replaced with TRIMContextTomcat.msi

Replaced. TRIMContextSAP-Jigsaw replaced with TRIMContextTomcat.msi.

37346 Documentation - For SAP integration both TRIMSAP.msi and TRIMContextTomcat.msi need to be installed

Documented. The SAPInstall.pdf has been updated on page 7 to advise that for SAP integration both TRIMSAP.msi and TRIMContextTomcat.msi need to be installed.

37344 Help File - Mail Message Content Search method needs updating

Documented. The HP TRIM help file has been updated with information on Mail Message Content Search method.

37341 Active audit events - needs to include all offline record-related events

Enhanced. Active audit events now include Action Completed, Action Assigned, Action Reassigned, Action Undone, Action Current.

37333 TRIM Context SharePoint Integration - An error message is displayed when declaring a document as a TRIM record

Fixed. An error message is no longer displayed when declaring a document as a TRIM record.

37325 Help file - There are no hyperlinks in Document Assembly help topic

Documented. Hyperlinks have been added to the help topics and updated.

37314 Selecting the red cross (close button) on the 'Processing Item' screen while cataloging an e-mail (where the Record Type has a mandatory field of 'Container'), will catalog the e-mail into TRIM

Fixed. Cataloging e-mails from Outlook into TRIM when using a Record Type which has the container field set to mandatory, will not allow the user to catalog unless the Container field is populated.

37300 The TRIMContext.msi does not detect if DOTNET 3.5 is installed

Fixed. The TRIMContext.msi will now detect if DOTNET 3.5 is installed and if not it will display a message.

37293 DemoDB default location under C:\Program Files\TRIM Context\DemoDB is not accessible on Windows Vista or Server 2008

Fixed. DemoDB is now automatically created under C:\TRIM Context\Demodb in addition to its location in C:\Program Files\TRIM Context\Demodb. This is not operating system dependent.

37286 An error occurs when inserting a Location into a field of a 'New Record Type' which has not been populated with a Location already

Fixed. Inserting a Location into a field of a 'New Record Type' now works correctly if it has not been populated with a Location already.

37267 MSI - ServerData and ServerLocalData needs to be copied to a non Program Files location so that they can be written to by TRIM Components on Server2008

Fixed. ServerData and ServerLocalData are now copied to C:\TRIM Context

37244 TRIM will stop responding when you have a record type with classification titling and duplicate checking, while you're not licensed for Records Management

Fixed. TRIM will operate correctly when you have a record type with classification titling and duplicate checking, while you're not licensed for Records Management.

37242 Issues with Help Files when hyperlinks within topics are not working, require the removal of hyperlinks from the .CHM files

Fixed. All hyperlinks within the .CHM files have been removed.

37232 Records - New Part recently used list for the location field does not get updated when a location is selected

Fixed. The recently used list for the location field now gets updated with recently used locations.

37226 Document Content - The Search Results are not returned when searching using 100+ characters

Fixed. Search Results are returned when searching by Document Content for more than 100 characters.

37220 There is no workgroup logging of the performance of content index requests

Enhanced. There is now workgroup logging of the performance of content index requests.

37219 Document Content Indexing - A simple content search will build a temporary table of URIs which is unnecessary

Fixed. TRIM code optimized to directly iterate the content hits.

37217 System Options - Booleans are stored incorrectly

Fixed. Boolean system option stored in non-language specific format. Booleans are stored as 1 or 0. When read back 0 or 1 work for every language.

37210 Help File - The Help file for attaching a TRIM record on send needs to be updated for Office 2007

Documented. In topic HP TRIM Software Help > Chapter 10 - TRIM and e-mail > How to attach TRIM Record Details to new e-mail messages, first bullet point, added second line: In Office 2007, the button is on the tab Add-Ins.

37193 Enhancement – Embedded next generation of TRIM In Outlook needed

Enhancement. The embedded next generation of TRIM In Outlook added to product line.

37178 Documentation - Windows 7 and Server 2008 support needs further documentation to advise to install Windows RunTimes.msi first

Documented. It has been documented in TRIM Enterprise Studio, TRIMSpec.pdf and TRIMInstall.pdf that to install on Window Vista, Windows 7 or Windows Server 2008 Windows RunTimes.msi needs to be installed first.

37169 Workflow - Cannot complete a Workflow Activity in TRIM or the SDK as an Information Worker or End User

Fixed. An Information Worker or End User can complete Workflow Activities in TRIM and the SDK.

37168 TRIM in Outlook add-in - Selecting the 'Send Attachment(s) to the Offline Records' button will open the 'New Record' window

Fixed. Selecting the 'Send Attachment(s) to the Offline Records' button will send the attachment to the Offline Records folder.

37166 The Record Title field on the Record Entry Form is blank for e-mail subjects longer than 254 characters

Fixed. The Record entry form correctly displays the e-mail subject in the Record Title field.

37160 Decoding vmbx attachments can occasionally cause TRIM to stop responding

Fixed. When Decoding vmbx attachments TRIM functions correctly.

37128 SAP Integration - Errors are received when installing and configuring SAP integration and the integration will not function

Fixed. The License for SAP integration has been updated.

37126 GroupWise 8 client will stop responding with the error "GroupWise: unhandled win32 exception in grpwise.exe"

Fixed. GroupWise 8 has been validated as working. There is no longer an unhandled exception error.

37107 TRMAutodeploy is mis-setting the integration values for Outlook, Project and Document Assembly

Fixed. TRMAutodeploy is now setting the correct integration values for Outlook, Project and Document Assembly.

37103 Help File - Search for Offline Records dialog in localized languages not linked to help topic

Fixed. Help File topic linked, in non-English languages. HP TRIM Software Help > Chapter 3 - Search > How to refine Searches to help.

37070 Destroying a record with relationships does not remove the relationships

Fixed. The warning message has changed; it no longer mentions "Destroying this Record will remove these relationships (but not the actual related Records)."

37068 ISYS - Provide capability to index .zip and .gz files

Enhanced. ISYS will index both .zip and .gz files. The records can be found with a Document Content search in TRIM.

37021 TRIM Auto Deploy disables any other 3rd party add-ins in Excel

Fixed. Addins are no longer disabled when TRIM Auto Deploy runs, code added to allow for OPEN entries being non-contiguous.

36981 Users can delete electronic document without being Owner location

Fixed. A user who is not an Owner is unable to delete an electronic document. Also, the user is unable to remove previous versions through the "Electronic" option or the "Properties" dialog.

36926 Multi-word searches on Oracle databases are taking an excessive amount of time

Enhanced. Multi-word searches on Oracle databases have been improved.

36908 Oracle and DB2 content queries - temporary table name should be global

Fixed. All temporary table names are global and are now deleted explicitly after being created and used for gathering results.

36907 Document Content Query Optimization - can issue multiple query requests

Fixed. The optimization code will only issue the query if there is an absolute chance that the filtering technique will be used

36894 TRIMWebDrawer.pdf - This document requires a review as the Windows related step-by-step instructions are out of date

Documented. The documentation is now up to date with the changes.

36851 Help File - Update Help for Guest Gateway

Documented. Help files updated - Removed statements about guest login being a licensed module.

36778 ISYS9 indexing process stops operating when reindexing a zip file

Fixed. The ISYS9 indexing process functions correctly when reindexing a zip or .gz file.

36764 Help File - TRIM Enterprise Studio - Workgroup Server logic obsolete

Documented. Workgroup server logic has been removed from the TRIM Enterprise Studio help file and TRIMinstall.pdf.

36716 File Attributes are being stripped off the documents in the electronic store

Fixed. Documents added to the TRIM Electronic Store now have the Archive attribute ("A") set correctly.

36691 Unable to copy an attached document from an existing e-mail into new e-mail when Outlook add-ins is enabled

Fixed. Users are able to Copy and Paste an attached document into a new e-mail with Outlook add-ins enabled.

36625 Documentation - TRIMSpec.pdf needs updating – RDBMS client – 32 bit or 64 bit

Documented. TRIMSpec.pdf has been updated to include information on different Windows 32 and 62 bit platforms.

36532 Documentation – TRIM Enterprise Studio help file and TRIMInstall.pdf contain outdated information about clock checking functionality

Documented. TRIM Enterprise Studio help file and TRIMInstall.pdf updated.

36527 Alternative Container field was not importing after being exported

Fixed. Alternative Container is now an export only field. Importing this property is handled via the Related Records field.

36422 Security Caveats - When Security is set to highest, the location cannot access records with a caveat

Fixed. When Security on a location is set to highest, the location can access records when a new caveat is created and applied to a record.

36382 When selecting Novell during the installation of the Workgroup Server, the Workgroup Server should automatically be set to the Novell Security Method

Fixed. When selecting Novell during the installation the Workgroup Server is now automatically set to Novell as the security method.

36379 Adding a higher Security/Caveat to an existing record changes the record title and notes

Fixed. The title and notes fields are no longer populated with Access Denied.

36377 Documentation - TRIMContextWebService.pdf needs updating - the Web Server Work Path and Windows\Temp folder need to have write access permission

Documented. TRIMContextWebService.pdf has been updated.

36367 Documentation - Installation steps to install 6.2.X on Server 2008 to be documented

Documented. Added installation steps for Windows Server 2008 and Windows 7 and help file updated.

36330 Documentation – SAPInstall.pdf - Several steps are wrong and example environment cannot be configured using existing steps in SAPInstall.pdf

Documented. The SAPInstall.pdf has been updated with the correct installation steps.

36148 Document Content Search - Using the Document Content Search method, if the search for field is empty there is a TRIM Workgroup connection error message

Fixed. When the search by field is left blank on a Document Content Search no TRIM Workgroup Server Connection error is displayed.

36110 TRIM Enterprise Studio - Dataset creation - Indexes defined as Unique in DATABASE.TXT are not created as Unique

Fixed. Dataset creation - Indexes defined as Unique in DATABASE.TXT are now created as Unique.

36055 The long title for a Person Location is incorrectly enforced at 25 characters when it should be 50 characters

Fixed. The Person Location Limit has been increased to 50 characters.

36023 Content Search - hybrid query optimization

Fixed. Document Content Indexing is functioning as intended after the optimizations.

35960 TRIM in Outlook and Office 2007 - Outlook stops responding intermittently

Fixed. Outlook now functions correctly.

35875 Documentation - TRIMInstall.pdf - batch file installation example needs to be updated

Documented. TRIMInstall.pdf has been updated

35832 TRIM Enterprise Studio Upgrade Workflow screen contained incorrect title

Fixed. The title has changed from Create Content Index to Upgrade Workflow.

35807 TRIM Context SharePoint Integration - Making a document Final when declaring into TRIM causes record to be created with no electronic document attached

Fixed. When the record was created, it was finalized before the document could be added to it. The document is now unfinalized, the document added, then refinalized.

35761 Error received when installing the Excel2007AddIn.msi, the error refers to the o2007pia.msi not being installed. This error is encountered on a Windows Vista 64 bit computer with the o2007pia.msi installed

Fixed. Excel2007Addin.msi no longer fails with an error stating that you do not have the prerequisite o2007pia.msi installed on 64 bit computers.

35735 Help File - Error occurs when selecting the Help button on the 'Select From History Types' window

Fixed. When selecting the Help button on the 'Select From History Types' window the help file will open correctly.

35706 The Owner Location is incorrectly changing when setting the assignee field

Fixed. The Owner location is not changed on editing the assignee value.

35666 Document Content Indexing quarantines records and displays an Invalid state error when the server time zone is changed

Fixed. Document Content Indexing no longer quarantines records and displays an Invalid state error when the server time zone is changed.

35662 The formatting is not correct when copying and pasting search results from TRIM to Excel

Fixed. The formatting is now correct when copying and pasting from TRIM into Excel.

35650 New Excel workbooks are not automatically checked into TRIM until after Excel is closed

Fixed. If the user option "Use ODMA directly with TRIM" is enabled, then new Excel Workbooks, once closed, are automatically checked into TRIM and are no longer kept as Offline Records.

35644 Document Content Indexing - If Document Content Indexing fails with a TRIMPending.bin file for any reason, documents are still processed but the Document Content Index is not updated

Fixed. When a Document Content Indexing fails with a TRIMPending.bin file, all Document Content indexing events are queued but not processed until the TRIMPending.bin file is removed from the Document Content Index chain/path.

35621 Document content index - using clauses such as OR and AND causes a memory leak in the TRIM Workgroup Server

Fixed. Using clauses such as OR and AND with document content indexing no longer causes a memory leak in the TRIM Workgroup Server.

35601 Mixed Document Content Indexing and metadata search timings produce unexpected results

Fixed. Mixed Document Content Indexing and metadata search timings are now returning results in a more consistent fashion regardless of how the search is structured.

35548 TRIM in Outlook - Copying e-mail message to new message only copies header information when the TRIM in Outlook add-in is enabled

Fixed. An existing e-mail message can be copied and pasted to a new e-mail when TRIM in Outlook add-in is enabled.

35535 Internet style searching - results are not being returned correctly

Fixed. The behavior has changed. Mail message content searches do not use Internet style searching, but follow the rules for classic TRIM document content searches.

35520 Lotus notes integration and queue processing - some e-mails cannot be processed

Fixed. Lotus Notes integration now catalogs e-mails successfully through a document queue.

35457 User option setting - "Keep the local Document and show it as 'checked out'" – E-mails dropped into TRIM from Outlook will have their 'edit status' set to checked out and can't be checked in

Fixed. E-mails dropped into TRIM always have the Edit Status of Checked In.

35414 An End user is able to edit the free text title of records while being restricted from 'Update record metadata' access for the record

Fixed. Users without Update Metadata Access to a record can no longer update its title even if they have the 'Allow users without Modify Record permission to Change Title (free text part' Record Type option.

35397 Daylight Savings causes User Interface Customizations, Global Settings to reset

Fixed. Daylight Savings no longer causes user interface Customizations, Global Settings to reset.

35356 Re-order by RecordId after a single wildcard search was displaying 30 rows in 5 to 10 minutes

Fixed. 'Between' has been replaced with 'Like' so now, when re-ordering by RecordId after a single wildcard search, it will display the results quickly.

35353 Help File - TRIM Enterprise Studio - Incorrect statement Right-click a dataset and select Properties, then click the Options tab to see this dialog box in some topics

Documented. The incorrect statement has been removed from the Indexes and Sizing dialog box, the Run Parameters dialog box and the Migrate Database dialog box.

35329 TRIM Directory Synchronization - Disable Locations Logins - Doesn't work when there is a Mapping that uses a different Unique Identifier in the Mappings list

Fixed. TRIM Directory Synchronization - Disable Locations Logins now functions when there is a Mapping that uses a different Unique Identifier in the Mappings list.

35325 Help File - TRIM Enterprise Studio - RDBMS Configuration Prerequisites for SQL Server 2005 needs updating

Documented. TRIMSPEC.pdf has been updated to advise the supported RDBMS: Microsoft SQL Server 2000 SP2 or later service pack; Microsoft SQL Server 2005 SP2, SQL Server 2008.

35324 Help File - TRIM Enterprise Studio - RDBMS Client Requirements for Oracle 10g need updating

Documented. TRIMSPEC.pdf has been updated with the new Oracle versions.

35169 Dragging and dropping multiple documents and checking them in for a second time will cause TRIM to stop responding

Fixed. Dragging and dropping multiple documents and checking them in for a second time now functions correctly.

35160 Document Content Indexing is single threaded, it can only accept one query at a time

Fixed. ISYS 9 is used in TRIM 6.2 SP5 which enables Document Content Indexing to be multi threaded. Document Content Indexing can now accept multiple queries at a time.

35140 Record - On the Record Type Properties > Documents Tab - 'Document Details' does not tell who has 'Checked Out' the document

Fixed. 'Document Details' now advises who has 'Checked Out' the document.

35108 When dragging and dropping an e-mail into TRIM where the Sender already has an existing Location in TRIM, but with no e-mail address, the Location will not validate

Fixed. Selecting the quick select of Author will produce a message with 3 options: Yes - Will open the "Select From Locations" dialog, No - Will open a "New Location" dialog and Cancel - Will cancel the quick select action and take you back to the New Record dialog."

35090 Unable to delete multiple locations when selecting to copy across the e-mail addresses

Fixed. Now able to delete multiple locations with electronic addresses and have them copy to another location.

35067 TRIM Software Development Kit (SDK) – RecHolds object - RecHolds - A hold cannot be added to a record that already has a current hold

Fixed. A hold cannot be removed from an existing record or cannot be added with an existing hold. Holds also cannot be added if they are empty or a duplicate.

35049 Documentation - Excel2003and2007Addin.pdf - Incorrect file name specified in the setup information for the Excel integration

Documented. Excel2003and2007Addin.pdf has been updated to fix the incorrect file name specified in the setup information.

35043 Documentation - TRIMCon2Con.pdf is ambiguous about what constitutes a mixed environment

Documented. TRIMCon2Con.pdf now updated regarding mixed environment, support, version and build.

35030 MSI - Windows Runtimes - Internal Error '2727. INSTALLDIR' occurs when selecting the NEXT button for Modify Application

Fixed. When the Application Maintenance window is displayed, the Modify Application radio button has been removed.

35024 SQL statements without the NO LOCK clause produce database locks on Microsoft SQL Server when under load

Fixed. Database locks are no longer produced by TRIM on Microsoft SQL Server databases when it's under load.

35001 Default Additional Field values associated with Classification levels have inconsistent behavior on the Record Creation Form, particularly if the Additional Field(s) are on a different tab to the Classification selection field

Documented. There is now consistent behavior associated with Additional Fields which are associated with Classification Levels on the Record Creation Form, as follows:

1. When a Classification level is applied on the Form, the Additional Field(s) will be populated with the values, as set against the Classification level. This will happen, whether or not the Additional Field(s) are on the same tab as the Classification Level field, or not.
2. If a different Classification level is applied on the Form, the Additional Field(s) will be changed, if different values are associated with the new Classification level.
3. If the user changes the Additional Field values at any point in this process, then any changes to Classification levels, (which would normally cause a change to the Additional Field values), will have no effect, because the user has overridden the default values.

34909 Document Content Indexing - the SQL generated is often inefficient depending on how the search is structured

Fixed. The SQL generated for Document Content Searches are now is collapsed into a SQL Query. If the user is performing a Document Content Search for TRIM and Annotate and Workflow the SQL query will be issued Content Search: ((trim and annotate) and workflow).

34900 Navigate shortcut menu command has changed to Navigation so the Help File and all relevant documentation need to be updated

Documented. Navigate has been changed to navigation in the TRIM Help File.

34889 Documentation - Database - Oracle Users Roles changed in 6.2 SP4 - CREATE VIEW needed as role in Oracle 10.2 onwards. The install is failing for 6.2 SP4 and Oracle as the RDBMS Role CONNECT changed between Oracle 10.1 and 10.2

Documented. The RDBMS Role CONNECT has been updated in TRIMSpec.pdf.

34862 Multiple Renditions - the record Right Mouse Button menu > Supercopy then Right-click >Check Out options are not extracting renditions automatically

Fixed. Check out and Supercopy now extract renditions automatically when the option is selected.

34855 TRIM Enterprise Studio - An error message was written to the log, regardless of whether an error actually occurred or not

Fixed. The message in the log now says "Unable" instead of "Failed."

34812 Unable to search active audit events when network login includes the domain name

Fixed. The active audit events can be searched when the network login includes the domain name.

34802 When statistics are updated through TRIM Enterprise Studio, all statistics on all tables are updated using FULLSCAN

Documented. A tech note has been written explaining why this is not the desired method for all tables, in particular TSINDEXWOR and TSRECWORD should have their statistics updated with INDEX. Tech notes are available through the HP Software Support web site.

34786 Help File entry incorrectly states that Reporter Fonts are part of Global Settings

Documented. The help file has been updated so that it does not state Reporter Tab can be set by Global Settings.

34781 Help File -Chapter 14 – Workflow – Working with Workflow Activities – How to suspend Activities - grammatical error

Fixed. The Help File has been updated to advise 'If the Activity can proceed ahead of this time, you can resume it by using the right-click Resume option in the Workflow editor.'

34770 *ice* - Office 2007 documents open as .zip files in *ice* when using Internet Explorer

Fixed. Word 2007 documents no longer open as .zip files when in *ice* using Internet Explorer.

34750 TRIM Context SharePoint - when editing a document, the document remains checked out

Fixed. TRIM Context SharePoint Integration will now automatically check the documents in, however, if you close the browser or navigate away from the page before closing the document, it still will not check in.

34738 Help File did not have information relating to Document Content Indexing order of operators

Documented. Added section on order of operator precedence.

34737 Documentation – TRIMSpec.pdf - Using the Back button does not always take you back to the last selected record

Documented. TRIMSpec.pdf updated with The Back button loads the previous search result again and focuses on the last record that had focus within that search. However, when that record is so far down the list that it is not part of the initial set of records that TRIM loads as part of the total set of records, TRIM by default sets focus to the first record in the list instead. This behavior is by design to avoid long loading times when using the Back button.

34730 TRIMRenderInstallation.pdf contained incorrect version of which Black Ice drivers to install

Documented. In HP TRIM 6.2 SP5, the statement has been revised to give a minimum requirement for the Black Ice drivers.

34706 Automatic quarantine occurs when connectivity to the Document Content Index is lost

Fixed. Automatic quarantine no longer occurs when connectivity to the Document Content Index is lost.

34704 Reports with more than 1 notes field where 1 of the notes was an expanding notes field (i.e. last field and lines >1) on a band or sub band cause the report to produce endless blank pages

Fixed. Reports with more than 1 notes field where 1 of the notes was an expanding notes field on a band or sub band now print successfully.

34699 TRIM Context SharePoint Integration produces an error when documents are put into subfolders and declared as TRIM Records from a TRIM Enabled Document Library

Fixed. TRIM Context SharePoint Integration no longer produces an error when documents are put into subfolders and declared as TRIM Records from a TRIM Enabled Document Library.

34691 Help File - Meeting Manager - the topic 'Hierarchical Tree' is missing data for the 'Elements of the Hierarchical Tree'

Documented. The Elements of the Hierarchical Tree in the Meeting Manager Help File now displays the correct data.

34686 Help File - Meeting Manager - Image is missing in the 'Minute Item Types' help topic

Documented. The image is now restored in the Meeting Manager Help File.

34547 Documentation - TRIMInstall.pdf - CODMA reference is incorrectly called CDODMA

Documented. TRIMInstall.pdf has been corrected. CODMA is not called CDODMA.

34499 Action Tracking - Can no longer change the 'Duration' of an individual Action - regression

Fixed. When the duration of an Action is changed either by changing the due on date or duration, the new due date or duration will apply.

34496 Document Content Indexing - Character limit error on the Document Content Search field in the Find Records screen

Fixed. The limit on the size of a ISYS query string has been increased, now set to approximately 800 tokens/search elements, depending on which version of ISYS created the index.

34492 Help File - "FONT-SIZE: 8pt"> is appearing in most "Location Fields" in the TRIMPort Help file

Documented. There is no longer any trace of 'FONT-SIZE' in the TRIMPort Help File.

34485 Documentation - Help files and TRIMSpec.pdf to be updated with information regarding cataloging e-mail messages

Documented. The Help files and TRIMSpec.pdf have been updated.

34478 Help File - Document Content Indexing - Close follow section should be updated

Documented. Changed explanation of how to use FAR FOLLOW and NEAR FOLLOW operators.

34462 Kofax integration - Does not support revisions upon rescan

Enhanced. Kofax integration - supports revisions upon rescan.

34428 Documentation - Kofax - Ascent_Capture_Script.pdf - Mandatory fields are case sensitive and they are spelt inconsistently throughout the document

Documented. Ascent_Capture_Script.pdf has been corrected with the correct spelling and character cases.

34427 Document Content Indexing - A change needs to be made to TRIM to remove any pending Document Content Index events from TSEVENTDAT if the revision concerned has since been replaced

Fixed. No error is logged when this situation occurs, which means when a revision has been replaced, no e-mail is sent to the TRIM Administrator.

34419 Lookup sets and fields on the record entry form - A user can currently enter the item abbreviation instead of the full item

Fixed. Users can still enter the abbreviation and it will work, but when a user views the user defined field, it will contain the full version.

34406 Activity Log - Automatic vertical scrolling does not function correctly

Fixed. Automatic vertical scrolling the Activity log is functioning correctly.

34402 Saved Search - When running a saved search with multiple Document Content Index (DCI) queries, TRIM warns that there are 4294967295 hits and may take a long time to resolve

Fixed. When running a search or a saved search with multiple DCI queries, TRIM will display the correct results without error or warning.

34382 TRIM Context SharePoint Integration - Renaming a TRIM document library causes error when declaring a new document to TRIM

Fixed. The client side code was attempting to access the document library using a URL based on the name of the document library. Renaming a document library no longer causes an error.

34365 VMBX - Cataloging e-mail with embedded images loses the images – but drag and drop works correctly

Fixed. Cataloging e-mail with an embedded image via TRIM in Outlook or using drag and drop works correctly.

34363 Browse by Classification - Contained records - Refine search filter, default setting not working

Documented. TRIMSpec.pdf has been updated to explain this behavior.

34357 When one Result of an Activity is equal to the prefix of another Result of the same Activity, the property dialog of Start Conditions which are based on these Results could display an incorrect result

Fixed. When Activity Results have a similar name within the same Activity, the Start Conditions will remain correct and the Result Names will not get mixed up.

34294 TRIM Installation - Install/Reinstall on Server 2008 causes error (1606 %system drive%\inetpub\wwwroot not found)

Fixed. Installing on Server 2008 no longer causes (1606 %system drive%\inetpub\wwwroot not found) error.

34279 TRIM Render - Status does not display correctly and service appears stopped when remoting in via RDP

Fixed. TRIM Render - Status now displays correctly, the service appears as started when remoting in via RDP.

34202 Documentation – TRIMSpec.pdf needs to be updated to advise more details about the Excel Share Workbook function

Documented. TRIMSPEC.pdf has been updated to advise HP TRIM does not support multiple users editing a shared workbook unless the workbook has been checked out of HP TRIM.

34193 A flood of select calls on the tsexfieldv table occurs when an update within a client's search occurs

Fixed. When an update within a client's search occurs a single select tsexfieldv occurs.

34189 Help File - Font - Selecting Help in the Font dialog box displays an error

Documented. The Help File links have been fixed when selecting Help from the Font dialog. The Help File now opens to the correct Help File topic.

34163 Help File - Meeting Manager receives a help file error when using any of the help in 'Find' selection

Documented. The Help File links have been fixed for Meeting Manager 'Find' Selection.

34115 *ice* - Opening .odt file in Internet Explorer opens as .zip. The *ice* server does not return the right information to allow Internet Explorer to handle it correctly

Fixed. The *ice* server now returns correct header information for open office files, which allows the certain file type to be opened correctly.

34081 Document transfer performance appears to have a hard limit in TRIM 6.2.X

Fixed: Documents are now transferring at an increased speed.

34038 TRIM clients stop operating upon TRIM Enterprise Studio deployment

Documented. Documentation on save and deploy now exists in the TRIMInstall.pdf and the TRIM Enterprise Studio help file.

34015 Help File link is not working for Classification Last number option

Fixed. Help file link for Classification Last number option now points to HP TRIM Software Help > Chapter 17 - Classifications > Classification administration > Classification dialogue box > Numbering tab.

33981 Record Search - Contained Records - Fails after Tag All for folders 'alternatively contained within a folder'

Fixed. The search results are displayed without errors.

33980 Workgroup server crash dump file is not generated

Fixed. Workgroup server crash dump file is now generated.

33968 Documentation - Excel2003and2007Addin.pdf - new installation requirements need to be documented

Documented. Excel2003and2007Addin.pdf has been updated to advise installation requirements.

33959 Help File - HP TRIM Software Help > Chapter 3 - Search > Prefix Searches needs an updated screen shot to include the Help button

Documented. In topic HP TRIM Software Help > Chapter 3 - Search > Prefix Searches, the screen shot of Prefix Search dialog box has been removed.

33940 Offline Records - Documents can become corrupted when Offline Records has limited disk space

Fixed. Documents are no longer checked out if there is not enough space on the drive and the users receive an error informing them that there is insufficient space.

33918 Audit logging won't work when enabled with Dutch language

Fixed. Audit logging works as expected when enabled with Dutch language.

33912 TRIM Enterprise Studio - License - The Help File advises 'restart the server' when it should be 'restart the TRIM services'

Documented. The TRIM Enterprise Studio - License - The Help File has been changed from 'restart the server' to 'restart the TRIM services.'

33908 Help File - TRIM Enterprise Studio - Recovering from a Corrupt Index - How to Quarantine Problem Documents - Help file opens the incorrect topic

Documented. The TRIM Enterprise Studio Help File - Recovering from a Corrupt Index - How to Quarantine Problem Documents, Help link now opens to the correct topic.

33906 Documentation - *ice* and Novell - Amend *ice* section to include the details of the tech note which gives detailed information about logging in Novell environments

Documented. There is a note box on page 26 of TRIMContextICE.pdf which contains detailed information about logging in Novell environments.

33900 Help File - Options dialog box - Use Keyset Cursor entry obsolete

Documented. The Help file has been updated as specified and the entry for Use keyset Cursor has been removed from Creating a new HP TRIM Dataset > Options Dialog Box.

33897 When the control panel was not displayed the record type was not being correctly updated leading to all documents being created under that record type

Fixed. The issue was due to the persist record type check box being selected via code. The setting of this check box was revised and tested. Record types are being correctly set for the TRIM Records inserted using the Release Script.

33862 Document Content Indexing - CSV files are being automatically quarantined when they should be indexed

Fixed. CSV files do not get quarantined; they are Document Indexed and the Events are processed. CSV files are also Document Content Searchable.

33859 When creating physical records, changing the Assignee will alter the Home Location value, after which, when the record is saved, the values of the Home Location and Assignee will change

Fixed. Location fields are now saved correctly, exactly as displayed on the Record Entry Form.

33837 Help File - The Export to Excel option is labeled incorrectly in the Help file compared to the right mouse click menu option

Documented. The Help file has been updated so that the right mouse menu option of Send to Excel is called Send to Excel in the Help file.

33820 Checking in a record from a client's TRIM Shell Extension (Offline Records) does not present the Record Entry Form when mandatory fields are in place

Fixed. The Record Entry Form is now displayed if there are mandatory fields that require filling in.

33819 Tools -> Options -> Reports -> Printer vertical adjustment not returning to zero

Fixed. Both horizontal and vertical are now correctly saved when you either change to another tab, or select OK.

33816 Changing classification of a record does not change the Retention Schedule if Retention Schedule is on the Record Entry Form

Fixed. The schedule is changed if the user clicks OK on the Record Entry Form.

33793 The Tool Tip displayed on top of the field entry in the Record Entry Form and Location dialogs making it difficult to access the field

Fixed. The Tool Tip is displayed under the edit box and the user is able to access the field value on clicking the tool tip.

33790 E-mails forwarded from the TRIM Viewer display time in GMT rather than local time

Fixed. The time is correctly displayed in the responded to or the forwarded e-mails from TRIM Viewer.

33717 Cataloging e-mail with 'undisclosed-recipients' in the TO: field causes error - "Object Variable or With block variable not set"

Fixed. Cataloging an e-mail with 'undisclosed-recipients' in the TO: field will not create a Location for 'undisclosed-recipients.'

33700 The 'Next 6 Months' and 'Next 12 Months' searches were not accurate and were not returning the correct results

Fixed. Next 6 months and next 12 months now work correctly.

33672 High, sustained CPU usage when simply clicking and highlighting a record in TRIM under some circumstances

Fixed. High CPU usage does not occur when highlighting a document.

33664 Documentation – TRIMWebDrawer.pdf needs to be updated with the correct installation steps

Documented. TRIMWebDrawer.pdf has been updated with the correct installation steps.

33658 In some circumstances closing the TRIM Viewer can cause TRIM to stop operating

Fixed. Closing the TRIM viewer while in the middle of an operation will not cause TRIM to stop operating. The error has been fixed by waiting for any operation to complete before closing the window.

33646 Help File - Series - There is a typographical error in the Series topic

Documented. The error has been corrected in the Series Help file topic.

33644 Help File - One of the prompt dialogs is not correct in the TRIM Desktop Help file

Documented. The TRIM Desktop Help file has been updated with the correct dialog message.

33642 Help File - TRIMPort - Thesaurus Terms - There is not enough information contained in TRIMPort Help > Import/Export Wizard > Data Import > How to import Data > How to import Thesaurus Terms

Documented. The TRIMPort Help file > Import Thesaurus Terms has been updated to advise further information about the complexities of importing Thesaurus Terms.

33641 Help File - Offline Records - 'Search for Offline Records' Help button does not display Help

Fixed. 'Search for Offline Records' Help button now opens the correct topic.

33625 When a Workgroup Server is under a significant load, the end user will receive a data serialization error message

Fixed. A message will appear when the limit on the number of TCP connections of a Workgroup Server has reached its incoming connection limit. The limit defaults to 2000 connections, which amounts to 1000 TRIM clients.

33661 Documentation – TRIMWebDrawer.pdf needs to be updated

Documented. TRIMWebDrawer.pdf has been updated to advise the pre-requisites of IIS, Virtual Directory, and IIS configuration.

33580 Help File - Offline Records (Windows Shell Extension) - Clicking on the Help button will cause the error "Cannot find the requested help topic"

Fixed. Offline Records Help now opens up to the correct topic.

33563 Help File - Searching for words that have a single quote at the beginning do not return the expected results

Fixed. Searching for words that have a single quote at the beginning now return the same results as when there is not a quote.

33518 When a user opens e-mail via *ice*, Date Sent shows as 1 Jan 1. Date Sent is incorrectly set due to the date not being handled correctly

Fixed: The date is handled so that it is displayed correctly.

33471 Documentation - Store integrity check documentation states that it checks for corrupt documents when it does not

Documented. Corrupt Files reference has been removed from the topic.

33410 Web Content Management - User defined custom field caching is causing an error in static sites

Fixed. WCM archives the site without error.

33402 TRIMPort Help File update required - Conflicting statements regarding support for Renditions

Documented. TRIMPort does not support importing or exporting Renditions. Reference removed from the TRIMPort Help file.

18240 Records - New Part recently used list for the location field does not get updated when a location is selected

Fixed. Recently used list for the location field now gets updated with recently used locations.

18074 TRIM in Outlook - Provide Keyboard shortcuts for Sent to TRIM and Attach TRIM Records

Fixed. There are shortcuts for Catalog, Catalog Attachments Only, Catalog message only, Sent attachments to offline records and Attach TRIM Records. To get the Shortcuts to display select ALT.

13013 Workflow - Adding an activity to an existing template and refreshing will stop Workflow and TRIM from operating

Fixed. TRIM does not receive errors or unexpectedly close when an Activity is added and then refresh is selected.

12168 Classification Plan Number – TRIM stops operating when creating five subsequent lower levels of Classification with max characters in each title

Fixed. Creating classification levels where the title is written out to a maximum of each of these levels and trying to create the 6th level, will give you the following message: 'Classification Title' is limited to 512 characters of text. Please supply a shorter string value.

10258 Documentation - SAP Archive Link - A Registry Key is required for Logging

Fixed. The SAPInstall.pdf has been updated to advise that if logging is required then a registry key of HKEY_LOCAL_MACHINE\SOFTWARE\TOWER Software\TRIM5\SAPALINK with the DWORD value of 1 needs to be created.

7235 TRIM in Outlook - Clear backlog skips calendar notices for linked folders

Fixed. Clear backlog now includes calendar notices in linked folders.

6868 Documentation - Web Content Management does not support Internet Information Services version 7, but does support IIS 5 and 6

Documented. It has been documented in WCMInstallationGuide.pdf that IIS 5 and 6 are supported.

6419 Selecting the count button to calculate the large Document Content Indexing search result in multiple search criteria is too slow

Fixed. Clicking the count button to calculate the large Document Content Indexing search result in multiple search criteria now operates more quickly.

5973 TRIMPort - Unable to Export or Import the Item Abbreviation field of a Lookup Set

Fixed. Support for exporting and importing of the Abbreviation field on a Lookup Set item is now provided. See the documentation for details on how this is now supported.

5554 Help File – Meeting Manager – Creating and Editing Meeting Types needs updating

Documented. The Help file topic for 'Meeting Type' calls the tab 'Administration' and the Help File has been updated to advise that Meeting Types can be created if the user has the appropriate permissions.

5453 Documentation - There is no documentation for Workgroup Server icon that appears on the Windows Start bar

Documented. The Help File has been updated with information on the Workgroup Server icon.

5349 TRIM Context SharePoint Integration documentation - It has entries and diagrams for Synchronization Server

Documented: All entries and diagrams for Synchronization Server have been removed.

4843 Outlook allows the subject field to contain 255 characters, the title field in TRIM however only allows 254 characters, this presents issues when trying to catalog an e-mail containing the maximum number of characters in the subject line

Fixed: The Outlook e-mail subject and TRIM are both set to a 255 Character limit, TRIM Record titles no longer get truncated.

4748 Locations - Address - Canadian province abbreviation for Newfoundland should be NL and not NF

Fixed. The Canadian province abbreviation for Newfoundland has been replaced from NF to NL.

3763 Record Entry Form – Security – Make field mandatory – a user can set the security field on the record entry form and make it mandatory. A prompt was not provided to set up a valid security level (greater than 0) when it is set to 'No security level'

Fixed. When the security field is set on the record entry form and it is made mandatory. a prompt will display advising “The Security field cannot be left blank” and the record is not created if a user tries to create a record setting the default security level of “No Security Level.”

3393 Documentation - Offline Record Limits - need to be documented to advise that 500 documents per user, per dataset can be checked out - not 500 documents

Documented. TRIMSpec.pdf has been updated to advise that 500 documents can be checked out per user per dataset.

3224 Help File - TRIM Enterprise Studio - Workgroup Server caching - No caching option is not well defined

Documented. The Help file has been updated to advise that caching is not enabled by default.

596 TRIM in Outlook - Catalog on Send - When users have received an e-mail from another organization which has TRIM as well, if that e-mail is forwarded, TRIM will attempt to catalog it again

Fixed. TRIM in Outlook - Catalog on Send - When users have received an e-mail from another organization which has TRIM as well, if that e-mail is forwarded, TRIM will not attempt to catalog it again.

6.2 Service Pack 4 – Build 1240

35253 Microsoft Office 2003 with the MS Office 2007 Compatibility Pack - Customers who implement Roaming User Profiles in a mixed Microsoft Office environment specifically Microsoft Office 2003 with the MS Office 2007 Compatibility Pack and Microsoft Office 2007, users may receive the error '*File <file name> is a DOCX however the contents do not match that. File will*' when attempting to re-edit Word Document. This error can occur when the previous user has access to Microsoft Office 2007 and the current logged in user has access to Microsoft Office 2003 with the MS Office 2007 Compatibility Pack

Fixed. Users with roaming user profiles will no longer see an error when attempting to re-edit Word documents saved into TRIM using the 'Save As' option.

35208 Microsoft Office 2003 with MS Office 2007 Compatibility Pack - Inconsistent behavior between Office 2003, Office 2003 + Office 2007 Compatibility Pack and Office 2007 when editing attachments in TRIM with the HKEY_CURRENT_USER\Software\TOWER Software\TRIM5\Integration\OfficeVersion registry key enabled in 6.2SP4 1236

Fixed. Users will now see consistent behavior across the different Office versions when editing attachments in TRIM The registry key is no longer required and can be safely ignored.

35182 Microsoft Office 2003 with the MS Office 2007 Compatibility Pack - TRIM's Excel 2003 Add-in - Any new Excel file saved into TRIM will have an incorrect file extension (*.xlsx)

Fixed. New Excel files are saved into TRIM with the correct file extension (*.xls) in environments that have MS Office 2003 with the MS Office 2007 Compatibility Pack.

35146 Microsoft Office 2003 with the MS Office 2007 Compatibility Pack with TRIM's ODMA Integration turned on - Users may receive the error '*File <file name> is a DOCX however the contents do not match that. File will be opened with the viewer.*' when attempting to re-edit Word Documents saved into TRIM using the 'Save As' option

Fixed. Users will no longer see an error when attempting to re-edit Word documents saved into TRIM using the 'Save As' option.

6.2 Service Pack 4 – Build 1236

34772 Workflow - Suspend - The suspension start / date time and reason are not retained in the activity notes

Fixed. When suspending a workflow activity, the suspension reason is now saved to the activity's notes.

34759 TRIM Directory Synchronization Server - Creating a location with short surname appears as prefix and the location does not get created

Fixed. When using TRIM Directory Synchronization Server, Active Directory locations with short last names are created as locations in TRIM.

34715 TRIM Render does not work in a Novell authenticated environment

Fixed. TRIM Render is now able to process content rendering requests within a Novell authenticated environment.

34714 TRIM Render - The BlackICE printer driver that was shipped with 6.2 Service Pack 4 does not work on Windows Server 2003

Fixed. The BlackICE printer driver ship with 6.2 Service Pack 4 - Patch 2 works on Windows Server 2003.

34703 Document Content Indexing - TRIM Enterprise Studio or the Event Processor Server will terminate unexpectedly if a vmbx file with a corrupt attachment is encountered

Fixed. TRIM Enterprise Studio or the Event Processor Server will not terminate unexpectedly when a vmbx file with a corrupt attachment is encountered.

34702 Word 2003 Integration – A .doc file extension is saved in TRIM with .docx extension when the following registry key is present Office\12.0\Word\Option

Fixed. TRIM's Word Integration will now save a .doc extension with the correct file extension.

34692 Excel Integration - New Excel documents are created with Office 2007 (.xlsx) extension when the user is using Office 2003

Fixed. TRIM's Excel Integration will now create the correct excel extension (.xls)

34623 Workflow - The default container field does not create the container-workflow relationship which is required for the following workflow searches to work: Show Workflow, Show Records and Select Default Container

Fixed. Users are now able to successfully search for workflows using the default container.

34614 Workflow - Activity Dates search and Workflow Statistical reports - The Final Completion Date option causes the SQL query to fail

Fixed. The Final Completion Date option can now be used and does not cause the SQL query to fail.

34588 Excel Integration - Opening XLS from TRIM then saving as XLSX causes the following format error "Excel cannot open the file 'xxxx.XLSX' because the file format or file extension is not valid."

Fixed. TRIM will now save the correct format extension.

34486 Document Assembly - If the regional language of the operating system is set to Dutch and the user opens a Word document the following error occurs "This version of Document Assembly is not supported in Microsoft Word version: 10.0."

Fixed. The Document Assembly add-in now loads without errors.

34446 Searching by Dates, Any Word, Title Word or Classifications by Owner location against Microsoft SQL Server databases can sometimes produce table locks when the database is under load

Fixed. Table locks are no longer produced on Microsoft SQL Server databases under load when searching by Dates, Any Word, Title Word or Classifications by Owner location.

34420 Global Settings - The Get Global settings only works for the TRIM Administrator

Fixed. The Get Global settings now work for all TRIM User Categories.

34409 Send To Mail Recipient - Sending e-mails with attachments from TRIM causes the sent attachments to be corrupt

Fixed. Sending e-mails with attachments from TRIM no longer corrupts the sent attachment.

6.2 Service Pack 4 – Build 1226

34230 The Remove Contact function on the Right Mouse Menu on a record causes TRIM to stop operating

Fixed. The Remove Contact functionality on the Right Mouse Menu on a record will not stop TRIM.

34329 In some circumstances decoding of e-mail message attachments will cause the TRIM Client to become unresponsive when viewing or printing an attachment or doing a document content search

The TRIM Event Processor will also become unresponsive when document content indexing the attachment and will need to be restarted once the problematic record is quarantined

TRIM Render will also become unresponsive when creating PDF renditions from the attachment

Fixed. HP TRIM Client, HP TRIM Event Processor and HP TRIM Render will not become unresponsive.

33902 The Container History List stops working after deleting all previous values

Fixed. The Container history list now saves the history values.

6.2 Service Pack 4 – Build 1225

33943 Keyboard Users - Single Search window or TRIMDesktop - Once you tab out of the List Pane you can't tab back to the List Pane

Fixed. Keyboard users are now able to tab between the Search Pane, List Pane and View Pane correctly.

33936 Excel Integration - In TRIM when editing an Excel 2007 document which has been saved in 97-2003 format, the user will receive the following error "File ... is a XLS however the contents do not match that. File will be opened with viewer."

Fixed. In TRIM when editing an Excel 2007 document which has been saved in 97-2003 format the user will no longer receive an error message.

33893 Excel_XP_2003Addin.msi - Addin cannot be loaded after customizing a user's regional options by switching the decimal symbol and digit grouping symbol (European standard)

Fixed. Excel_XP_2003Addin.msi - Addin can now be loaded after customizing a user's regional options by switching the decimal symbol and digit grouping symbol (European standard).

33890 ISYS Indexing - Add support for document type XMLDOC

Enhancement. ISYS Indexing - XMLDOC is now supported.

33843 TRIM Enterprise Studio - CREATE INDEX statements for SQL Server were not using ASC/DESC column sort modifiers

Fixed. Indexes created on new datasets for SQL Server now contain sorting in ascending and descending order where relevant.

33833 Previous Revision tab causes an endless loop in the client

Fixed. Previous Revision tab no longer causes an endless loop.

33822 Special longevity rendering for US FDA 21 CFR 11 compliance

Enhanced. If the US FDA 21 CFR 11 flag is turned on and the record has an electronic document attached and the record has a digital signature rendition and the record has no "longevity" rendition, HP TRIM creates a new automatic rendering request to make a longevity rendition of the record every time a change is saved to the record. The newly created PDF file has an added cover page with the basic detail of the document and the detail of the US FDA 21 CFR 11 electronic signature and a footer at the bottom left corner of every page with the basic Record meta data for the document.

33821 TRIM in Outlook – Drag and drop into TRIM doesn't create a msg rendition when the 'Simplest (Linked) Format' option is selected

Fixed. TRIM in Outlook - Dragging and dropping an e-mail from Outlook into TRIM works with only the expected error generated. Both the VMBX and .msg files are viewable and so are their attachments.

33804 High usage of CPU on DB Servers

Fixed. Registry setting has been included to disable Workgroup notifications resulting in a performance boost.

33803 Documentation - DB2 Version 9.5 needs to added to TRIMSpec.pdf under supported RDBMS

Documented. Added the following to page 12 of 72 of TRIMSpec.pdf under Supported RDBMS:

'IBM DB2 UDB versions 7.1, 7.2, 8.1, 8.2 and 9.5 for UNIX, LINUX, Windows and OS/2 (DB2 UDB for iSeries (AS/400) and DB2 UDB for zOS (OS/390) are not supported.)'

33802 User options Integration tab - Excel integration check box properties overlap the 'Test' button - this inadvertently causes users to unselect the Excel integration when testing it

Fixed. User options Integration tab - Excel integration check box properties no longer overlaps the 'Test' button.

33785 Address electronic signature requirements for FDA 21 CFR 11

Enhanced. HP TRIM now supports the FDA 21 CFR 11 standard.

33781 Document Assembly – Supported version of Microsoft Word needs to be added to TRIMSPEC.pdf

Documented. The following text has been added to TRIMSpec.pdf, 'Document Assembly is supported under Microsoft Word 2007'.

33770 TRIMPORT - Exporting records which have e-mails attached from TRIM are imported with wrong file extension, not vmbx extension

Fixed. Documents with extensions of .vmbx are now transferred between databases correctly.

33759 Novell - Unable to use the drop-down arrow (with mouse) to select Novell or Windows environment

Documented. The following text has been added to TRIMSpec.pdf page 26 of 72: Installing TRIM in a Windows 2000 environment limitation - the install process displays a Network Type window which allows you to set either a Windows or Novell environment. The drop-down box can only be activated by the keyboard, not the mouse.

33758 Unable to enter TREE when installing TRIM client in a Novell environment

Fixed. Text box for Novell tree appears as expected when Novell is selected as the Network Type while installing TRIM client only.

33754 Document Assembly - Need to filter .dotx format when searching for Blueprints in Word 2003

Fixed. dotx format is now filtered when searching for Blueprints in Word 2003.

33742 Offline Workgroup Server - When creating new records using Offline Workgroup Servers the system is not presenting the user with the correct 'not available' message

Fixed. The message received by the user when attempting to save a record using an Offline Workgroup Server (using registry key) is now correct. It refers to a network request issue.

33728 TRIMWorkgroup.exe memory usage anomalies

Fixed. Improvements made in the memory usage of TRIM Workgroup Server.

33693 Lotus Notes - Data loss when cataloging e-mails sent from Outlook 2007

Fixed. Lotus Notes - There is no data loss when cataloging e-mails sent from Outlook 2007.

33678 Saved search selection is lost when page is re-opened

Fixed. The TRIM Saved Search is storing the correct saved search.

33639 Documentation - Add Oracle 11g to the list of supported RDBMS

Documented. Added the following to page 12 of 72 of TRIMSpec.pdf under Supported RDBMS:

'Oracle 9i (all releases), 10g (all releases) and 11g (all releases)'

33622 'My Containers' does not remember the last containers used by a user in 6.2 SP3 build

Fixed. The drop-down list shows the list of containers and the recently used container displays at the top.

33600 Document Assembly documents record metadata is not updated into TRIM when saved in Office 2007

Fixed. Document Assembly documents record metadata is now updated into TRIM when saved in Office 2007.

33595 WCM - FCKEditor spelling error "not in dictionary"

Fixed. The WCM spell checker now only checks text between element attributes.

33583 Workflow - Notes field in Activity Due Tray is empty after completing first activity

Fixed. Workflow - Notes field in Activity Due Tray is no longer empty after completing the first activity.

33570 TRIM Help file - Compound Documents and Office 2007

Documented. The following Help file topics have been updated to say that Office 2007 is supported with Compound Documents:

HP TRIM Software Help > Appendix B - Supported Applications > Compound Documents

HP TRIM Software Help > Chapter 8 - Electronic Document Management > Compound (linked) Documents > Compound Document Rules and Behavior, under bullet point Supported Office Suites,

33562 TRIM Help file – 'Annotation Rules and Behavior' refers to a non-existent 'Modify Document' permission

Documented. The HP TRIM Help File Topic 'Chapter 8 - Electronic Document Management > Annotations and Redactions > Annotations Rules and Behavior' has been updated to refer to the 'Document Update' permission instead of the 'Modify Document' permission.

33559 Documentation - TRIM In Outlook - Customize and remove icon from the TRIM In Outlook Toolbar resets after close/reopen

Documented. Added the following to page 60 of 72 of TRIMSpec.pdf:

Known limitation - Outlook HP TRIM toolbar, right-click, select Customize and drag and drop a TRIM icon off the toolbar. Close and reopen Outlook - the TRIM icon that was removed is back on the toolbar.

33555 TRIM in Outlook - Send to Offline Records - When a reference file is the attachment and cannot be sent to Offline Records, the error message displays TopDrawer

Fixed. Error messages have been changed to refer to Offline Records.

33552 Send To Print Report (TRIM 6.2.2.8598) can be seen by user

Fixed. Users can see the related reports only.

33545 There is a new property for use in a batch file install of TRIM called CLXDE which needs to be included in the installation documentation

Documented. A new property 'CLXDE 1 - German spelling dictionary 0 - do not install' has been added to the installation documentation - TRIMInstall.pdf

33539 TRIM in Outlook (RCF Timeout) - Outlook is intermittently non responsive, this happens most often when a user goes to their Sent Items folder

Fixed. TRIM In Outlook is now consistently responsive when a user goes to the Sent Items folder.

33534 Documentation - Caption editor language dependency

Documented. Updated HP TRIM Specifications and Limitations document (TRIMSpec.pdf page 69), 'Changing the caption of a field in HP TRIM is applied to all languages.'

33532 Workflow - – 'Date Completed' attribute is blank when workflow last activity is automatically completed and assigned to a Group

Documented. The following text has been added to chapter 14 Workflow – Workflow Rules and Behavior:

An Activity should not be assigned to a Group with the Activity Properties - Option tab - option Automatically complete once started selected.

If you need to select the option, the Activity should be assigned to a Supervisor.

33523 Document Content Indexing (DCI) (Internet Style Searching option turned on) - Phrase searching only works when combined with a sort order

Fixed. When a user does a search with a Document Content Index phrase in double quotes, with the Internet style searching option turned on, it returns the search results without changing the sort order.

33515 The rendition description is not updated after a Drag and Drop of a new rendition that overwrites a record's previous rendition

Fixed. The rendition description is updated as expected after a Drag and Drop of a new rendition that overwrites a record's previous rendition.

33514 WCM - Error message is displayed when approver declines a page

Fixed. WCM - Declining a page redirects the user to the page list.

33512 TRIM Enterprise Studio - Broadcast/status message - TRIM client stops operating when the notification message length is more than few lines with approximately 50-55 characters in each line

Fixed. TRIM Enterprise Studio - Broadcast/status message can have a maximum of 250 characters.

33510 Drag & Drop an e-mail from Outlook 2003 or 2007 into TRIM (not a mapped e-mail folder - a TRIM window) and you'll get a MAPI_E_NOT_FOUND error

Fixed. The message received by Dragging & Dropping an e-mail from Outlook 2003 or 2007 into TRIM (not a mapped e-mail folder - a TRIM window) now reads with a more informative message 'The e-mail message has been successfully saved as a record attachment. Your e-mail system has prevented the subject of the e-mail message from being modified.'

33506 Document Stores – Right Mouse Button - Transfer Documents - Processing log file - KwikSelect button does not work

Fixed. The KwikSelect button on the Processing log file field works correctly.

33495 Excel Addin - Saving multiple Excel workbooks without closing entire Excel session leaves the second workbook in offline records as a Draft document

Fixed. Saving multiple excel workbooks without closing entire Excel session- All the Excel Workbooks are saved into TRIM. It does not leave any workbook in offline records as a Draft document.

33489 Error in additional field of the type data - time when storing dates

Documented. A technical note has been written entitled 'Understanding the storage format for additional fields of type date and time' that explains this behavior. Tech notes are available through the HP Software Support web site.

33475 *ice* requires the TRIM client to be installed on the same Server as the *ice* Server to successfully generate templates

Fixed. TrimContextICE.pdf updated with following, Note: To successfully generate *ice* templates, the TRIM client needs to be installed on the *ice* Server.

33473 You cannot import a Location that has had its security profile set to 'Highest'

Fixed. Security metadata for Locations with 'Highest' security setting is now displayed and exported correctly.

33469 Documentation - User Defined TRIM Event Processor issue - You cannot register the 'custom user defined event process' if the TRIM Enterprise Studio (TES) and Event Servers are on separate computers

Documented. Added the following workaround to page 28 of 71 in TRIMSpec.pdf:

Temporarily copy the application to the Workgroup Server running TES when registering the user defined event. Drawback to this workaround: When you go into the configured processors for the dataset running the user defined event and select OK, it will ask to instantiate the 'User Defined TRIM Event Processor' again. Select No, or you'll be required to temporarily copy the application to the Workgroup Server running TES again.

33466 Prefix Search - It displays an out of range message for items that are not cached

Fixed. A Help button has been added to the Prefix Search to provide more details on the 'Out of Range' message displayed when items are not found in the current list pane.

33462 End users get an error message with Document Assembly unless they have the view profile permission

Fixed. Document Assembly now checks for the Create Record Permission instead of the View User Details permission.

33458 TRIM Enterprise Studio - There is a memory leak when logged in user tab is open in Workgroup Properties window

Fixed. The memory leak when viewing the logged on users dialog for a Workgroup Server through the TRIM Enterprise Studio has been corrected. There will be an initial memory usage jump when this dialog is first viewed and this memory is not immediately released when the dialog is closed. This is expected behavior. Re-opening the dialog will not consume additional resources.

33454 Global Settings - Doesn't work in Dutch and French languages

Fixed. Global Settings now work in Dutch and French languages.

33448 TRIMPORT - Carriage Returns showing in Notes field after import of Retention Schedules (e.g. \r\n)

Fixed. Retention Schedules with multiple paragraphs in the Notes field are now handled correctly when imported into HP TRIM.

33447 If TRIM is installed to a non default location then the TCSI (SharePoint integration) Workgroup component install fails due to a dependency on the TRIMWorkgroup.exe

Documented. The TCSI 2.1 SP3 Installation Guide.pdf file has been updated stating that if TRIM is installed in a non-default location then a file named TRIMWorkgroup.exe must be created and put in C:\ProgramFiles\TRIM Context\ before commencing the TCSI installation.

33445 *ice* logging doesn't record SQL statement in the log file

Fixed. *ice* logging now records SQL statement in the log file.

14754 WCM - TRIM WCM page template default propagation

Fixed. WCM templates with read-only fields now propagate default value changes without needing to create new pages.

13526 Access Control - Setting access control field to Mandatory on record entry form does not allow the user to create a record

Fixed. Setting the Access Control field on a record entry form to 'Mandatory' no longer prevents the user from creating new records.

13398 WCM - MSI - Services always installed even when option is not selected

Fixed. The WCM Scheduler check box has been removed and the service is always installed.

12916 WCM - When inserting a new image in HTML area, the image is using an absolute path

Fixed. WCM images are no longer using an absolute path when inserted into the HTML area.

12168 Classification Plan Number - A General Protection Fault occurs when creating five subsequent lower levels of Classification with max characters in Title allowing a user to create another lower level but stops operating upon creation

Fixed. The General Protection Fault will not occur when creating subsequent lower levels. If a user exceeds the Classification title limit of 512 characters, the following warning will be displayed 'Classification Title' is limited to 512 characters of text. Please supply a shorter string Value.'

10422 TRIM in Outlook - Outlook stops operating as soon as a message is cataloged in TRIM with an attachment of 80MB or larger

Fixed. TRIM in Outlook - E-mails with attachments in excess of 80MB and less than 275MB can now be cataloged into TRIM.

10030 WCM - Date created column in drafts view

Fixed. A 'Date Submitted' column has been created in the drafts section.

7990 Event Processor - Error [failed to read data from underlying stream ()] encountered during stage two (serialization) processing of a pre-emptive cache document notification

Documented. Product Support has a technical note with the title 'Error message regarding pre-emptive caching' which covers the workaround for this issue. Tech notes are available through the HP Software Support web site.

7633 Autodeploy documentation - discrepancies with date formats

Documented. The TRIMInstall.pdf now says:
In the AutoDeploy.ini file, the date format used should be YYYYMMDD.
Dates in the client's AutoDeploy registry settings use the client PC date format.

7373 View Document Access Control - Users without this Access Control are able to view the previous revision of the document via the Previous Revision tab

Fixed. Users without 'View Document Access Controls' are now unable to see the Electronic document in the Previous Revision tab.

7363 Workflow auto refresh after another user has changed the same workflow has been changed to just remind users to refresh their copies

Fixed. When the same workflow is opened in the graphical editor and one of the users make a change, the other user will get the prompt to refresh the workflow and the refresh will happen without TRIM failing to operate.

7263 MSI - Admin Install - Datapaths - TRIMLocalAppData - HKCU
Datapath settings are not configured correctly causing a number of problems

Fixed. The Administrative Install will now setup the HKCU datapaths correctly.

7250 Document Content Indexing - When creating a new Document Content Index, the maximum size that can be entered into the 'Maximum content database size (MB)' field is 24000MB, but if you click on the help button it advises that it is 12000MB

Documented. The following text has been added to TRIM Enterprise Studio Help File: If this setting is left blank, the content index will continue to grow until it reaches the maximum size of 24 GB.

7245 Event processor will stop operating for Audit Logging if a user creates a classification with more than 5 subsequent lower levels and a title contains max 100 characters

Fixed. Classification titles are limited to 512 characters of text, supplying longer text will not cause the Event Processor to stop operating.

7200 Help file - ODMA Integration - Integration selection is not stored in the database, it is enabled/disabled via HKCU registry

Documented. The HP TRIM Help file topic 'Chapter 33 - Options > Integration tab' has been updated to include information on the registry key 'HKEY_CURRENT_USER\Software\TOWER Software\TRIM5\Integration'.

6968 MSI installation - 6.2 SP2 changes DCOM authentication level from 'Connect' to 'none' on install

Fixed. The MSI installation (Install or Uninstall) will not alter any DCOM authentication settings.

6893 Documentation – *ice* mail cataloging is not working for e-mails that do not have any sent details

Documented. The following text added to the TRIMSpec.pdf page 65 of 72:
'HP TRIM thin client - mail cataloging does not work for unsent drafts, only for sent e-mail.'

6828 Reschedule any action changes the Start/Due Date/Time for any other actions in a procedure or if there are multiple actions attached

Fixed. You can reschedule individual actions, and doing so will update all actions that come after this action (and not those that precede it).

6803 ODMA - Unable to edit Office 2007 document in TRIM if 'Word Option' default is to '97-2003' in MS Word

Limitation. Workaround has been added to TRIMSpec.pdf on page 51 under the MS Word section.

6694 Workflow Statistics Report - Unable to set the table row format to Template

Fixed. The 'Table Row' can be set and the changes are kept on a Workflow Statistical Report to Template Template/Location or Location/Template.

6674 TRIMRender - Installer needs to be reviewed to include latest and certified Black Ice drivers

Limitation. TRIMRender.msi does not install the Black ICE printer driver, so a customer needs to install the driver provided on the CD-ROM.
TRIMRenderInstallation.pdf file has been modified with this updated information.

6314 Help File - ICE – Search - Combining multiple searches (more than two) which include a User Defined Field as the middle criteria will fail with 'Error length cannot be less than zero. Parameter name: length'

Documented. The HP TRIM Specifications and Limitations document (TRIMSpec.pdf page 64) has been updated to include 'Known limitation - combining multiple searches (more than two) which includes a User Defined Field will fail and display an error message.'

6229 Print Report - Enabling print warning registry displays the warning message for the entire search result rather than any tagged records

Fixed. When the users are using the 'PrintReportWarning' registry setting and attempt to print records found during a search in HP TRIM, the system now only counts the number of tagged records to be printed instead of the total number of records in the search results.

6121 TRIM Help file – System Options - Advanced Long Term Format - Turning ON this option to capture native mail rendition does not work until Outlook is re-opened

Documented. The HP TRIM Help file topic 'Chapter 34 - Context Administration > System Options > Record tab' has been updated to include a warning when users modify the Capturing Native Mail Rendition flag.

6101 Workflow Statistical Report - Unable to add an activity to statistics report as it displays a conflict error

Limitation. A tech note has been written to explain to users how to remove an invalid foreign key constraint which is causing the Workflow Statistical report to fail. Tech notes are available through the HP Software Support web site.

6072 Browse via Classification (or Favorite Classifications) - there is no right mouse option to create a new record

Fixed. The New Record option is available via Favorite Classifications or Browse via Classification.

5948 *ice* – Cataloging e-mail attachments with # in the title of attached file opens a blank page

Fixed. An e-mail attachment that was catalogued into TRIM with '#' character in its title can now be viewed in *ice*.

5854 Report Layouts - Complicated reports with multiple sub bands - Where tagged items are selected - cannot resolve the number of pages and cannot be printed

Fixed. When running complicated reports with multiple sub bands, the system now generates the correct number of pages which can then be printed.

5834 *ice* - Location Usage Permission - User can create and remove record request in *ice* even if they are not permitted

Fixed. Users without the relevant permissions cannot create and remove record request in *ice*.

5482 Shredder Delete - When 'Use Shredder Delete for electronic documents' is selected a TRIM Prompt displays with the options of YES and NO but there is no question asked

Fixed. When the user selects 'Use Shredder Delete' for electronic documents in the System Options, the system is now prompting the user with "Do you wish to enable this?" A 'No' answer to the question takes the user back to the dialog; a 'Yes' answer saves the setting and closes System Options.

5398 Documentation - Workgroup Server system tray icon needs updated documentation

Documented. Updated the following topics explaining how to configure the TRIM Workgroup Servers as Windows Services:

HP TRIM Installation and Setup Guide and HP TRIM Enterprise Studio > HP TRIM Installation and Setup Guide > Installing HP TRIM > Installing HP TRIM on a Network for multiple users > Administrative (Enterprise) Installation

HP TRIM Installation and Setup Guide and HP TRIM Enterprise Studio > HP TRIM Installation and Setup Guide > Installing HP TRIM > Installing HP TRIM on a Network for multiple users > Installation Dialog Boxes > HP TRIM Server Configuration

4943 Workflow - The tagging columns have been removed from all treeview lists inside Activity property sheet

Fixed. A new column has been made available to the Results tab, called 'Was Reached'. This column needs to be added to be able to view the results achieved/not achieved

4858 Offline Records folder not being removed when you delete empty containers

Limitation. TRIM with Shell Extension Installed - the Offline Records folder will be displayed even after reopening the Explorer window and the user has to manually remove the folder by collapsing the Offline Records folder and then pressing F5.

4272 Search - some special characters with subsequent closed parenthesis display 'TRIM Workgroup Connection' error

Limitation. Documented in TRIMSPEC.pdf, page 27 (according to footer), under Dataset, new bullet point with limitation:

Oracle 11g and SQL Server 2005 search terms containing apostrophe ('), percent (%) or underscore (_) characters - these characters must be used in combination with other words or wildcard characters, not on their own.

3628 TRIM Enterprise Studio - Bulk indexing fails for individual records containing the trademark character TM

Documented. In TRIMSpec.pdf, page 67 of 72, under HP TRIM Enterprise Studio, the following text has been added:

Bulk indexing fails for individual records containing the trademark character TM - workaround: After the bulk indexing is complete, check the log to identify the individual records that were not indexed. Index these manually from TRIM using the right mouse button option Administration > Reindex.

2962 TRIMPORT - Carriage Return showing in notes field after import into Thesaurus Terms \r\n

Fixed. Thesaurus Terms with multiple paragraphs in the Notes field are now handled correctly when imported into HP TRIM.

2902 Microsoft Word 2007 Template - Saving Word 2007 template (dotx) directly into TRIM cannot be opened in View/Edit mode outside TRIM

Limitation. Workaround is documented in TRIMSpec.pdf, page 51 according to footer, under MS Word.

2727 (614/08) Based on Container - Access Control - Users whose Security Level is lower than the container's cannot view documents they have access to

Documented. Updated topic in HP TRIM Software Help > Chapter 19 - Security > Security Administration > Access Control > How to apply Access Controls > Access Controls > Grouped Access Controls.

2722 WCM - HTML Links in Content Body duplicates the HREF tag in previews

Fixed. WCM: HTML Page links now work in page previews.

2717 TRIM Help file - The In Series help file topic requires updating

Documented. Updated topic, HP TRIM Software Help > Chapter 5 - Maintaining Records > Relating Records > How to relate Series Records:
'To attach a record to a series, right-click the entry and select Details - Relate. The Relate To Series dialog box appears.'

2679 When the Record Type option to 'Allow users without 'modify record' permission to change title (Free Text Part)' is turned on, users can then modify the titles of records that are placed in holds. This should not be permitted

Fixed. With 'Only prevents changes to the disposition of Records' turned on, in a Hold, a user without Modify Records can change or are not allowed to change the Notes, Assignee and Title based on the settings of the Record Type.

With 'Only prevents changes to the disposition of Records' turned off, in a Hold, a user without Modify Records cannot change the Notes, Assignee and Title regardless of the settings of the Record Type.

2432 TRIMPORT – User Defined text field containing carriage returns does not export correctly

Fixed. The correct escape characters are now placed within the exported data, enabling the entire text to be imported into the Text field.

2352 WCM - Form design changes not reflected in site preview

Fixed. Site preview now displays all form changes when selecting specific dates and times.

2244 WCM - Deletion checking does not account for pages to be published in the future

Fixed. Deleting a linked future page generates a checker message confirming the delete action.

1530 MSI – Improve error message when MSXML is not installed for Document Assembly

Fixed. MSI - When MSXML is not installed, the user now receives a friendly message letting them know, also disabling the Document Assembly Add-In.

739 Documentation - *ice* - If you change the access controls on 'Publication file folder' and 'Research Project file' then only you can have 'Save' and 'Discard Changes' button in *ice*

Documented. Added the following text to TRIMSPEC.pdf on page 64 of 72. 'To get the 'Save' and 'Discard Changes' buttons displayed in *ice*, change the following:
Access Control settings for the relevant Record Types:
Set 'Update Document' to Everyone
Set 'Update Record Metadata' to Private

640 NEN - Communications - Receiver/ Sender fields are not mandatory on the record entry form of a new record where as via the Right Mouse Button menu it is

Fixed. TRIM Help file updated in NEN - Communications - Receiver/ Sender fields. Now says "Each communication must have one sender and at least one recipient."

374 System Options - Calendar – Unexpected behavior when selecting non working days

Fixed. Now has correct behavior when selecting non working days.

326 Workflow - Acquire and Relinquish - An end user cannot Relinquish an Activity Due to Reassign Actions or Activities permission

Fixed. Workflow - An end user can now Relinquish an Activity.

6.2 Service Pack 3 – Build 1147

33698 When Workgroup Server is offline the error messages are too technical

Fixed. The error messages produced by the system when the Workgroup Server is in 'Offline' mode have been changed to be more explanatory.

33659 Last number used for a Record Type is being written to the replicated database

Fixed. Last number used is now correctly written to the main database when using a replicated environment.

33586 Searching a SQL Server database with a TRIM 6.2 SP3 German client running on Vista causes TRIM to stop operating

Fixed. The German TRIM Client no longer generates errors when running searches against Microsoft SQL Server databases.

33584 Previous Revision tab displays an error - the output file name for the retrieve operation was not supplied

Fixed. The 'Preview' tab in the record view pane now correctly shows the previous revision for a record if it is available.

6.2 Service Pack 3 – Build 1145

33576 Provide Support for Offline Workgroup Servers

Fixed. TRIM Workgroups can now be put into offline mode when connection to the Database is lost which will allow the Workgroup to connect to a replicated Database for Inquiry-only functionality to continue.

33568 Client to Workgroup Server connection can timeout causing the application to stop operating

Fixed. The RCF (Remote Call Framework) connection no longer causes the TRIM application to stop operating.

7022 Changing the assignee of a physical record at the time of creation will blank out the workgroup field

Fixed. When setting the assignee of a record who is not a member of the workgroup at creation, the workgroup field is updated with the new assignee.

6.2 Service Pack 3 – Build 1137

33492 Add support for German language

Enhanced. Added German as a supported language.

33474 When configuring *ice*, there is unstable behavior in regards to deployment and services status within TRIM Enterprise Studio

Fixed. The configuration file is correctly loaded from the database. This results in the correct reporting in TRIM Enterprise Studio of the status of all services after the installation, configuration and deployment of *ice*.

33460 TRIM Render Service hangs when run against a DB2 Database

Fixed. SQL Statement corrected. The TRIM Render Service no longer hangs and processes correctly.

33429 (1662/08) VERS - the <vers:AgencyIdentifier> and <naa:personID> field are blank in some areas or has incorrect data

Fixed. The AgencyIdentifier is now a field on the VEO Entry Form. The PersonId is mapped to the records Creator TRIM field ID Number. Optional fields that contain no information will no longer be included in the creation of a VEO.

33423 (1656/08) TCSI - Thin Client (*ice*) - Cannot select a classification during record creation from thin client

Fixed. In the TCSI, using Thin Client (*ice*) it is now possible to select a classification during record creation.

33412 (1645/08) WCM – Form data in TRIM can be stored as an XML file. Also required to create a form which can upload a file to TRIM as an electronic document

Fixed. WCM now has the ability to create a form which can upload a file to TRIM as an electronic document.

33409 (1642/08) WCM - TRIM documents linked from WCM documents do not work when the rendered WCM site is a site rather than a virtual directory

Fixed. TRIM documents linked from WCM documents now work when the rendered WCM site is a site rather than a virtual directory.

33407 (1640/08) Access Control - Changes applied to a record are applied to a record type object once a Workgroup Service is restarted

Fixed. Access Control - Changes applied to record are no longer applied to record type object once a Workgroup Service is restarted.

33399 (1632/08) WCM - SharpZipLib is a GPL licensed component used by WCM to package archived site files and needs to be replaced

Fixed. Archiving is now working using the Ionic.utils.zip.dll which replaced SharpZipLib.

14825 (4056/07) Excel integration issue - Admin rights required. If the COM addin in Excel is deleted the ExcelAddin.msi needs to be reinstalled

Fixed. When the Excel COM addin is deleted from the Excel COM addins and a repair is run on the Excel integration, then the COM addin will be re-activated in the COM addins.

7665 (1610/08) Excel Integration - Provide a mechanism within TRIM to enable the addin similar to other integrations

Fixed. There is now an option to 'Integrate with Excel' in the User Options - Integration tab in TRIM.

7661 (1609/08) Document stores – Right Mouse Button - Transfer Documents dialog does not display

Fixed. Document Stores - Right Mouse Button - Document Transfer dialog displays correctly.

7373 (1550/08) View document access control - Users without this access control are able to view the previous revision of the document via the previous tab

Fixed. View document access control - Users without this access control permission are NOT able to view the previous revision of the document via the previous tab.

7353 (1546/08) *ice* - Additional field - Record can be created in *ice* if a mandatory additional field is left blank

Fixed. *ice* - Additional fields - Records can no longer be created and saved in *ice* if a mandatory additional field is left blank.

7348 (1545/08) TRIM in Outlook - Drag/Drop into TRIM doesn't create a msg rendition when the rendition option is turned on

Fixed. Dragging/Dropping an e-mail into TRIM now creates a msg rendition in TRIM when the rendition option in Tools - System Options is set to 'Advanced Long Term Format.'

7273 (1530/08) WCM - Capability to have multiple demo databases required for the WCM Intranet Express project

Fixed. WCM will now allow for multiple demo databases when a user selects to populate a new database with demo data. These include the Standard Demo and Intranet Express.

7254 (1526/08) Event Processor - Recalculate Retention Trigger Events – An event is generated for every update on a container

Fixed. Code that made some improvements to the performance of the Event Processor when processing Schedule Event Triggers has been ported from the 6.1 code set to the 6.2 code set.

7155 (1506/08) WCM - TRIM Selector - Issue while TRIM displaying 'Last Finalized' document when the revision is not yet finalized

Fixed. WCM- TRIM Selector - Now shows the 'Last Finalized' document when the revision is not yet finalized.

7135 (1502/08) WCM - Can't use the different TRIM record types for page archiving

Fixed. The page archiving has now been corrected to enable use of different TRIM record types.

7130 (1501/08) WCM - Moving or indenting an expanded list causes the list to close

Fixed. WCM - Moving or indenting an expanded list no longer causes the list to close.

7007 MSI - Excel Addin - Enterprise machine rollout - Per machine -
Currently it cannot be done with current installation method

Fixed. Excel 2003 and 2007 integration will rollout via per machine.

6833 (1441/08) ice validates Date Created field incorrectly against
GMT time on the Record Entry Form

Fixed. The error in the code was rectified and subsequent records created, with numerous field validations result in the correct Date Created.

5859 (1245/08) TRIM DS - If a synchronization is run in Report Only
mode with 'Delete-mailAliasesForPrevSyncedLocs' the locations
mail IDs are removed in TRIM

Fixed. When a synchronization in Report Only mode with 'Delete-mailAliasesForPrevSyncedLocs', the locations mail IDs are not removed in TRIM.

5539 (1181/08) Referential Integrity Issue - violation when deleting a
record with communication

Fixed. Deleting a record with communication does not result in an SQL error.

5286 (1129/08) Send to Mail Recipient - Problems when not using the
TRIM Context Mail Form - Modal dialog issues between Outlook
Mail Message and TRIM

Fixed. Send to Mail Recipient - No longer brings the TRIM application to foreground and thus hiding the e-mail message.

5216 (1115/08) Workflow - Under certain circumstances skipped
activities should be treated as completed activities

Fixed. When a user completes an activity which has uncompleted, but 'completable' predecessor activities, a message will be displayed to ask the user if they would like to wait.

5162 (1104/08) Alternative Container - Relationship is removed when Alternative container field is on Record Entry Form and a document is alternatively contained in another folder

Fixed. Alternatively contained relationship now remains for a document that is placed in alternative folder.

5103 (1092/08) *ice* - searching - if a phrase contains a noise word then an 'anyword' search does not find the record

Fixed. *ice* can now search a phrase if it contains a noise word using the 'anyword' search criteria.

4858 (1043/08) Offline records folder not being removed when empty containers are deleted

Fixed. Offline Records folder is removed when it is empty.

Issue 1: TRIM with Shell extension - the Offline records folder is removed automatically when the explorer window is reopened as suggested in the work around.

Issue 2: TRIM with no shell extension - the Offline records folder is still displayed even after reopening the explorer window and the user has to manually remove the folder.

4773 (1026/08) MSI - AutoGetGlobal is not being created in HKCU (or written correctly into HKLM) on an admin install

Fixed. AutoGetGlobal is now being created in the Registry. Global Settings are functioning correctly when an admin package is created and 'Automatically Get Global Settings on first startup of TRIM' is turned on.

4573 (986/08) TRIM Event Server - Novell Authentication - No events are processed

Fixed. TRIM Event processor is now queuing and processing documents while logged in to the machine through Novell authentication.

2887 (647/08) Record Entry Form - Container Field - History List - Selecting an item from the bottom of the history list, item is not added to top the next time

Fixed. Record Entry Form - Container Field - History List - Selecting an item from the bottom of the history list, item is now added to top.

849 (204/08) When selecting Novell options when installing the Workgroup Server, the Novell security option should be selected by default in TRIM Enterprise Studio

Fixed. When selecting Novell options when installing the Workgroup Server the Novell security option is selected by default in TRIM Enterprise Studio.

614 WCM - Handling special characters in TRIM record titles when a record is used as WCM document does not work correctly

Fixed. When creating a link from WCM to a TRIM record which has a character that is not allowed in a WCM title, WCM will give the user a validation error which informs them of which characters are allowed. The user can modify the name on that page and continue to save.